



The City of Tallahassee is committed to a comprehensive approach to revitalizing the historic Frenchtown neighborhood. A cornerstone to the revitalization of the neighborhood is the Frenchtown Renaissance Center, a multi-use facility at 435 North Macomb Street. The City is a prime tenant in the building, with several departments and work units relocating from City Hall or other buildings.

Many services that were located in City Hall have relocated to the Frenchtown Renaissance Center. Please review the list below so that you can make plans to visit us when you need to conduct business in person.

Services Located in the Renaissance Center

- Utility Customer Service
- Utility Payments
- Utility Deposits
- Parking Tickets
- Loading Zone Permits
- Occupational Licenses
- Taxi Cab Permitting
- Misc. City Invoices

There is a drop box located at City Hall for payments. Drop box payments will not be deposited until the following business day.



RENAISSANCE
rebirth and renewal of life, vigor and interest

Additional Options for Conducting Business with the City of Tallahassee and Your Own Utilities

Utility Customer Service

- Use our online services, **You Online**, located on the web at **talgov.com** to access account balances, account history, request Energy Audits, start, transfer, or stop services, and to make utility bill payments.
Fees may apply to some of these services.
- Use our automated IVR telephone system 24 hours a day/7 days a week at 891-4YOU (4968) to check account balances, due dates, transfer or stop services, request an Energy Audit and much more.

