

CITY OF TALLAHASSEE DEVELOPMENT REVIEW IMPROVEMENTS AND CUSTOMER SERVICE INITIATIVE

IMPROVEMENT HIGHLIGHTS



High Impact/ Minimal Resource	0-2 months
<ul style="list-style-type: none"> Conflict Resolution Participation by Electric Utilities Schedule for Rezoning Stormwater Concurrency Review Improvements Enhancing Applicant/Staff Communication for Resubmittals Timing of Letter of Agreement Redevelopment/Retrofitting Threshold Multi-Departmental Performance Standards Post-Permitting Customer Survey Customer Advocacy Top 10 list Development Service Agreement Enhance Presence on Talgov.com 	
High Impact/ Extensive Resource	2-6 months
<ul style="list-style-type: none"> Conceptual Approval Transportation Concurrency Improvements Fees Staff Design Review NFI Reviews Site Plan Review Thresholds Overhaul of Land Development Regulations (will begin within this time period) Customer Service Commitment Downloadable Templates Workshops Process Improvement Working Group 	
Low Impact/ Minimal Resource	6+ months
<ul style="list-style-type: none"> Unified Application 	