



## Community Transportation Coordinator (CTC) Program

## ADA Paratransit Service

### Purpose

CTC Program assists eligible **Transportation Disadvantaged (TD)** individuals who are unable to transport themselves or purchase transportation due to income status, age, or disability.

ADA Paratransit assists individuals living within the **fixed route service area** who are functionally unable to access or utilize the bus system or stops due to a **disability** or health condition.

### Application Requirements

- Identification with Date of Birth
- Documented proof of a qualifying disability or income assistance

- ADA Professional Verification Form
- In-Person Interview for new clients
- Phone Interview for recertifications

### Service Area

CTC Program coordinates transportation within **Leon County**.

ADA service provides transportation within the **fixed route service area**.

### Booking Details

**CTC trips** for dialysis, medical, work, and education purposes have priority.

**ADA trips** can be booked in advance for any purpose.

CTC trips with **prioritized purposes** can be booked up to 14 days in advance and no later than 5 p.m. the day before.

CTC trips for **any other purpose** must be booked between 3 to 5 p.m. for next day service.

When the schedule is filled, additional CTC trips **will not be booked**.

To learn more, visit [Talgov.com/DAR](http://Talgov.com/DAR) or call 850-891-5199.