



Storing Water for Emergencies

The Atlantic hurricane season, which runs from June 1 through Nov. 30, is well underway. Preparedness is key. If you haven't yet, now is a good time to create an emergency supply kit. One of the most important items to have during a disaster is safe drinking water.

Use these tips to ensure you have enough safe water during an emergency.

- Plan to store enough water to last at least three days. The Federal Emergency Management Association (FEMA) recommends 3-7 days.
- Figure that each person in the house needs one gallon per day. That means that a family of four should have 12 gallons of water on hand. People with special needs, however, such as nursing mothers, infants and family members with illnesses, will require more.
- Store the water in high-quality plastic rather than glass containers, which can break. Also avoid paper cartons since they can weaken over time.
- Make sure the container has been washed and rinsed well before filling.
- If you have advance warning of a disaster or disruption of your water service, fill sinks, bathtubs and all available containers with water.

For more information on emergency preparation activities, please visit Talgov.com.

Final Budget Public Hearings

This year's budget process is nearing its end. The final budget hearings for Fiscal Year 2017 (FY17) will be held on September 14 and 28 in the City Commission Chambers at City Hall, 300 South Adams Street. At its July 13 budget workshop, Commissioners moved to cut taxes by \$3 million by reducing the tentative millage rate to 4.1000 mills and eliminating the business tax. FY17 begins on October 1. All City Commission meetings are open to the public, aired live on WCOT (Comcast and CenturyLink channel 13) and streamed on Talgov.com/Communications. Learn more at Talgov.com/Commission or by calling the Communications Department at 891-8533.

Active Living Expo Returns

The 2016 Active Living Expo will be held on September 15 from 5-8 p.m. and September 16 from 9:30 a.m. to 12:30 p.m. at the Tallahassee Senior Center, 1400 N. Monroe St. The expo will feature more than 80 exhibitors and vendors who will offer health screenings, demonstrations, products and services. The \$3 admission covers both days. Contact Kristy.Carter@Talgov.com or call 891-4008 for more information. Closer to the event, information will also be available at Talgov.com.

For more information on your City government,

TALGOV.COM



For all City of Tallahassee utility-related inquiries, including account issues or to report outages, please call Your Own Utilities at 891-4YOU (4968) or visit Talgov.com.



INSIGHT is published monthly by the City of Tallahassee's Department of Communications to inform citizens about City services and related items of interest. For more information, call 850-891-8533 or visit the City's website at Talgov.com. If you require an accommodation because of a disability in order to participate in a program, service or activity, please contact the appropriate City department. For persons using a TDD, please call 711. Requests should be made at least 72 hours in advance. Sign language interpreters require 10 days advance request.

AUGUST 2016

INSIGHT

e+ Mobile is here!



Fast, convenient utility bill payment option & more



Students – Welcome to Tallahassee!



Whether you're a returning student or are in your first year of studies at FSU, FAMU or TCC, the City of

Tallahassee welcomes you! There are a wide variety of services and programs that will help you settle in and make you happy to call Tallahassee home.

If you're living off campus, you most likely have City utilities. Stay up-to-date with your account by using the e+ Mobile app. You can choose paperless billing, find your garbage collection schedule and learn more at Talgov.com/YOU.

Want to reconnect with nature and stay active? There are 77 City parks featuring trails, sports leagues and open spaces. You can find one near you with the TallyParks app or at Talgov.com/Parks.

If you have a pet, the Animal Service Center offers a low-cost microchip and rabies vaccination clinic on the first Tuesday of every month. They also provide helpful information about being a responsible pet owner. Learn more at Talgov.com/Animals.

Your safety is of the utmost importance. For emergencies, always call 9-1-1. Locally, the Consolidated Dispatch Agency operates 9-1-1 and will be able to send the nearest unit available to you.

The Tallahassee Police Department is here to help with non-emergencies as well. If you have questions about neighborhood watch, personal defense classes or other community safety concerns, call TPD at 891-4200.

Tallahassee is a diverse community with options for people of all ages and interests. Find out more about your new hometown at Talgov.com. You can also get current information by liking the City of Tallahassee on Facebook and following @COTNews on Twitter or Instagram. Again, welcome to Tallahassee!

e+ Mobile is here!

Fast, convenient utility bill payment option & more

It's easier than ever for City Utility customers to access their utility accounts on the go thanks to the new e+ Mobile app.

e+ Mobile is a free app that enables users to access their utility accounts and pay their monthly utility bills securely from a smartphone, tablet or other mobile device using a credit card, debit card or bank account. Users can also view utility account details and monitor their household's energy and water usage, which can help save money.

Getting started is as simple as searching for City of Tallahassee and downloading e+ Mobile from the iTunes or Google Play store.



If you need assistance with downloading and using the app, please call 891-4YOU (4968), and a customer service representative will be happy to assist you.

Visit Talgov.com/YOU for information about City utilities, including how to sign up for paperless billing, rebate programs and more.

HOW TO SET UP YOUR ACCOUNT ON THE APP

- If you have an e+ Online account: Use your e+ Online email address and password. If you don't remember your password, click "Forgot Password."
- If you do NOT have an e+ Online account: Tap "New Account" and register a new e+ account using your email address. Verify your new account by checking your email on your device and tapping the verification link. Log in using your new e+ account and password.
- Once signed in, you will be asked to link your utility account to your e+ account.
- Enter your last name and utility account number. Your utility account number can be found on your utility bill or by calling 891-4YOU (4968).
- After linking your utility account, you can return to the home page to pay your bill or use other features of e+ Mobile.

SOCIAL MEDIA DRAWING

To spread the word about the new app, citizens who use #epluspays on Facebook, Twitter or Instagram from now through the end of September will be entered into drawings to win prizes. Visit Talgov.com/eplusmobile for more info.

CALENDAR

- 5 Labor Day holiday;** administrative offices closed (City solid waste collection schedules change during holiday weeks. Please visit Talgov.com/YOU for information on schedule changes during the Labor Day holiday week)
- 12** Blueprint Intergovernmental Agency meeting and budget public hearing at 5 pm
- 14** City Commission regular meeting at 4 pm, including FY 2017 proposed budget public hearing at 6 pm
- 19** Capital Region Transportation Planning Agency meeting at 1 pm
- 20** Independent Ethics Board meeting at 4 pm
- 28** City Commission regular meeting at 4 pm, including final FY 2017 proposed budget public hearing at 6 pm
- 29** Community Redevelopment Agency Board meeting and public hearing at 4 pm

All meetings are held in the City Commission Chambers, located on the second floor of City Hall (300 S. Adams St.), unless noted otherwise. Meeting dates, times and locations are subject to change. City Commission meetings are shown live on WCOT, the City's government access channel (Comcast Cable and CenturyLink channel 13). The meetings are rebroadcast the following Thursday at 12:30 pm and 7:30 pm and the following Saturday and Sunday at 12:30 pm. City Commission meetings are also streamed live online and are indexed and posted for viewing on Talgov.com. Call the Department of Communications at 850-891-8533 for more information or view the current City Commission agenda online at Talgov.com. Follow City news on Twitter @COTNews.